




INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

Abu Dhabi Ports vision is to become the preferred provider of world-class integrated ports and industrial zone services, in line with the Abu Dhabi Economic Vision 2030, with direct contribution to the UAE's economic growth and diversification.

We are committed to enable maritime trade businesses and achieving total customer satisfaction, by effectively managing ports, logistics, industrial zone, assets, and provided services by implementing Integrated Management System (IMS) in line with ISO standards 9001:2015, 14001:2015, 45001:2018, 22301:2012, 27001:2013, and 55001:2014 as well as compliance with all pertinent regulations from applicable national and international regulations and Sector's Regulatory Authorities.



Mohamed Juma Al Shamisi

Group Chief Executive Officer

TO ACHIEVE THIS **ABU DHABI PORTS** SHALL

- Set appropriate objectives and targets to ensure effective and efficient management of our business processes focusing on customers and continual improvement.
- Determine strategic approach to risk management and review risk tolerance levels and risk appetite.
- Identify and mitigate risks associated with business continuity, health, safety, information security, asset management and environment aspects and ensure that measures adopted are cost-effective.
- Proactively interact and communicate performance results with all interested parties.
- Ensure effective management of assets throughout their lifecycle in a safe, efficient and sustainable manner to maximize stakeholder value.
- Ensure availability of necessary assets, resources and maintain employees' health, and wellbeing.
- Adopt globally acknowledged best practices to mitigate risks, optimize asset performance, safeguard personnel, protect the environment and secure the business continuity.
- Conduct effective audits to monitor performance against established objectives and compliance requirements.
- Conduct periodic management review, to evaluate performance effectiveness and to ensure that Integrated Management System remains relevant and appropriate.

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