INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

The vision of **Abu Dhabi Ports** is to become the preferred provider of world-class integrated ports and industrial zone services in line with the Abu Dhabi Economic Vision 2030, with direct contribution to the UAE's economic growth and diversification.

We are committed to enabling maritime trade businesses and achieving total customer satisfaction by effectively managing ports, industrial zone, critical assets, and provided services. This will be done through the implementation of an Integrated Management System (IMS) in line with ISO 45001:2018, 14001:2015, 9001:2015, 31000:2018, 22301:2012, and 10002:2018, as well as compliance with all pertinent regulations from applicable national and international regulations and Sector's Regulatory Authorities.

TO ACHIEVE THIS **ABU DHABI PORTS** SHALL

- Set appropriate objectives and targets to ensure effective and efficient management of our business processes, focusing on customers and continuous improvement.

- Determine strategic approach to risk management and review tolerance levels and appetite.

- Identify and mitigate business disruption, health, safety and environment risk and ensure that measures adopted are cost-effective.

- Proactively interact with all interested parties and communicate performance results.

- Ensure availability of necessary infrastructure, assets and resources to ensure high quality in all aspects of our business and the maintenance of employees' health and wellbeing.

- Adopt globally acknowledged best practices to mitigate risks, safeguard personnel, protect the environment and ensure business continuity.

- Conduct effective audits to monitor performance against established objectives and compliance requirements.

- Conduct periodic management reviews to evaluate effectiveness and performance, to ensure that the Integrated Management System remains relevant and appropriate.

Mohamed Juma Al Shamisi
Group Chief Executive Officer

Date: 1st October 2019

SUBSIDIARIES

ميناء زايد ZAYED PORT | بوابة المقطع MAQTA GATEWAY | KIZAD مدينة خليفة الصناعية KHALIFA INDUSTRIAL ZONE | ميناء خليفة KHALIFA PORT | السفين SAFEEN | مرافئ أبوظبي ABU DHABI TERMINALS | مرافئ الفجيرة FUJAIRAH TERMINALS