

Sunday 13 May 2018

**To: All Shipping Lines, Agents, Traders, Transporters and Port Users**

**Subject: Abu Dhabi Ports working Hours during the Holy Month of Ramadan**

Dear Valued Customers,

Abu Dhabi Ports would like to take this opportunity and extend its sincere wishes on the Holy Month of Ramadan. On this occasion we would like to notify you that Abu Dhabi Ports working hours during Ramadan are as follows:

Iftar and Suhoor Break		
<b>Iftar</b>	18:30 - 21:30 hrs	<b>Zayed, Free Ports &amp; Musaffah Ports Operations will cease and Vessels berthing and un-berthing will continue</b>
<b>Suhoor</b>	03:30 - 04:30 hrs	
<b>Iftar</b>	18:00 - 21:00 hrs	<b>Khalifa Port Operations will cease and Vessels berthing and un-berthing will continue</b>
<b>Suhoor</b>	03:30 - 04:30 hrs	

Port Location	Department	Timing
<b>Zayed &amp; Musaffah Port</b>	Documentation	08:00-18:00 hrs (17:00 Saturday)
	Vessel Operation	07:00-13:00 hrs (Normal Shift) 13:00-07:00 hrs (Overtime )
	Delivery & Yard	24 hours (Normal Shift except Iftar and Suhoor break)
	Cold Store	07:00 - 13:00 hrs. (Normal Shift) 13:00 - 19:00 hrs ( Overtime)
<b>Free Ports</b>	Port Operation	24 hours on Duty
	Documentation	08:00-18:00 hrs (17:00 Saturday)
<b>Marine Services</b>	All AD Ports	Marine Services will be charged at 1.5 times during (Iftar and Suhoor)
<b>Maqta Gateway</b>	MG Ops/ MG Service Desk	24 hours support
<b>Khalifa Port (Non-Container Business)</b>	Documentation	08:00-1500 hrs (Saturday to Thursday)
	General Cargo & RORO Terminal	07:00-13:00 hrs (Normal Shift) 13:00-07:00 hrs (Overtime )
	CFS Operation	07:30-13:30 hrs (Normal Shift) 13:30-17:30 hrs (Overtime)

Please note that all services provided during overtime hours and holidays will be charged in accordance to overtime rates as listed in the Port Tariff.

If you require any further clarification and or assistance, please feel free to contact customer services on email: [customerservice@adports.ae](mailto:customerservice@adports.ae) or toll free number 800 10 20 30

For Abu Dhabi Ports



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